

A little bit about you	
Owner(s) name:	
Address:	
Tel:	Email:
Where did you hear about us?	
Would you like to receive confirmation and reminders of your appointments via email? Yes / No	
Would you like to receive any marketing emails, including special offers, we may send? Yes / No	
<i>You can opt out of receiving these emails anytime by letting us know verbally or via woof@bubblebark.co.uk.</i>	
Alternative contact (In case we can't reach you)	
Name:	Tel:
<i>We will only use this contact if we are unable to contact you directly, it will be used for no other purpose.</i>	
A little bit about your dog	
Dog name:	Breed:
D.O.B:	Male <input type="checkbox"/> Female <input type="checkbox"/>
Castrated/Spayed? Yes / No	Vaccinated? Yes / No
Behaviour notes/triggers:	Known health/skin issues:
Which vets do you use?	
Are we allowed to give your dog treats? Yes / No	
Are we allowed to let your dog play with toys? Yes / No	
Can we use photos/videos of your dog for adverts/social media? Yes / No	
A little bit about us! <i>Terms & Conditions (See in full on our website at www.bubblebark.co.uk)</i>	
<ol style="list-style-type: none"> 1. Please tell us if your dog is aggressive with people/other pets, we may need to use a muzzle if we deem necessary. 2. In accordance to the Animal Welfare Act, we will not spend more than 15 minutes de-matting. A matted coat may result in us having to clip the coat short all over - our priority here is comfort as matting can be painful for the dog and dangerous to remove. There is an extra charge for matted dogs due to the extra time it takes and excess wear and tear to equipment. 3. For some dogs, grooming procedures can be stressful, and can expose hidden medical problems or aggravate a current one during or after the groom. Bubble Bark will obtain immediate veterinary treatment for your dog should it be deemed necessary, and it is agreed that all expenses for Veterinary care will be covered by the owner upon signing this contract/agreement. 4. Bubble Bark reserve the right to refuse/stop services at any time before or during the grooming process, this could be due (but not limited) to an aggressive/stressed dog, health concerns or finding fleas. 5. If we find fleas/parasites on your dog, you will be contacted and asked to collect them immediately. Grooming will cease at whichever point we are at in the groom, a fee may incur and we will need to reschedule to finish the groom. 6. We will not attempt to remove ticks ourselves. We believe it is a job best completed by a veterinarian. 7. Late collection may result in a fee if you are more than 10 minutes late (£5 per 5 minutes passed) this is because we work 1 on 1 and do not have facilities to keep your dog longer than the appointment scheduled and this can affect other clients/appointments. 8. Cancellations made within 48 hours of the scheduled appointment are subject to a 50% charge. No shows or last minute cancellations (less than 24 hours notice) will require payment of full groom prior to us making another booking. 9. We do not express anal glands, and believe you should ask your veterinarian to do this. Ears are only plucked upon request. 10. If you are dissatisfied with your pet's groom please let us know within 48 hours and we will do our best to resolve it for you. 	
By signing below, I confirm that I have read and agree to the policies of Bubble Bark dog groomers for my dog.	
Signed: _____	Date: _____